



# HAJJ 2021 – CONTRACT

Tel: +44 1274 544400

## CONTACT DETAILS

Email: sales@Crown-travel.co.uk

Title:  Male:  Female:  Lead Pax:  Party of:

Surname:  First Name:

Address:  Address2:

City:  Postcode:

Home Tel:  Mobile:

Email:  DOB:

Marital Status:  Name of Mahram:

Profession:  Relationship:

Nationality:  Languages Spoken:

Emergency Contact:  Telephone:

### Medical Health Condition

Major Illness  Diabetes  Physical Disability  Mental Health

If you have ticked any of the above, standard sharing may not be suitable and it's recommended to choose a family sharing room. Depending on the condition, it may be necessary to be accompanied by a family member as Crown Travel will only be able to provide limited support. You may be asked to provide further information. You should be physically & mentally prepared to take this Hajj journey. Wheelchair assistance can be arranged at an extra cost during Hajj season.

How did you hear about us?  Recommendation  Previous Customer  Internet  Leaflet  Other

5 Star Shifting Package (22 days\*)   th-Jul-20 to  th-Aug-20\*

LHR  MAN  Quad/Standard Sharing  Triple/Private  Double/Private

5 Star Shifting Package (25 days\*)   th-Jul-20 to  th-Aug-20\*

LHR  MAN

Quad Standard Sharing  Triple/Private  Double/Private

Standard sharing is based on 4 people in Quad room apart from Aziziyah where standard sharing can be 4/5/6 people in a room. You can request a separate room in Aziziyah at an extra cost. The fourth bed, in Makkah & Madinah Hotels, may be an extra bed as per hotel policy. Pilgrims, sharing rooms, will be accommodated at the discretion of the group leader. Flights (indirect or direct) will be announced once confirmed by the airline. Flights will be going to Jeddah and returning from Madinah. \*Please note all dates and durations are subject to confirmation upon airline timings and confirmation.

### Booking Requirements

1. Passport / travel document valid for at least six months
2. Photos X 2 sized.
3. Vaccination certificate against Meningitis (ACWY)
4. Women over 45 can travel without a Mahram.
5. Non-European residents are required to be resident within the UK. Must have a residence permit or indefinite leave to remain
6. European passport holders are required to provide proof of UK address i.e. utility bill / bank statement
7. Completed Medical Screening form.
8. Completed and signed application form.
9. A minimum of £ 2000 per person (non-refundable) is required to confirm the booking.

I have enclosed a cheque/transfer for the sum of  As deposit  As Full Payment

Cheques payable to: Crown Travel UK Ltd.

Online transfers to: Natwest Bank a/c: 34978216 s/c:56-00-36

### Declaration

I have read and understood the terms and conditions and I confirm that the information given is true to the best of my knowledge. I agree to abide by the terms and conditions of Crown Travel UK Limited and I understand that dates are subject to change.



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Email: sales@crowm-travel.co.uk

Signature  Date

Please print it, sign and return to: 103 Carlisle Rad, Bradford, BD8 8BY.  
or email the completed form to : sales@crowm-travel.co.uk

Please specify all pilgrims who are travelling in part

Surname:  First Name:  Signature:

Surname:  First Name:  Signature:

Surname:  First Name:  Signature:

Surname:  First Name:  Signature:

Surname:  First Name:  Signature:

Surname:  First Name:  Signature:

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#### Terms and Conditions

##### BOOKING

The booking form must be completed and signed using the form overleaf. A cheque/transfer with a deposit of £2000 (NON-REFUNDABLE) must be sent with the signed form to Crown Travel UK Ltd, 103 Carlisle Road, Bradford BD8 8BY. A receipt for the deposit will be sent to the address we specify.

##### PAYMENT

The balance of the payment must be settled in full, two months prior to departure. All payments must be in pounds sterling. If the full payment is not received on time, Crown Travel UK Ltd reserves the right to cancel the booking and forfeit the deposit without notice. Installments can be arranged under special circumstances. All necessary documents should arrive at our office no less than two months prior to departure date.

##### CANCELLATION

For cancellation applicants are required to send a request letter stating reasonable grounds, signed and dated. Cancellations will be subject to levied charge relative to the date of departure as follows:

- From the day of booking to 90 days before the date of departure £2000 will be charged.
- 90-60 days before date of departure 50% of the full package price will be charged.
- 60-0 days before the date of departure 100% of the full package price will be charged.
- In any event once the Hajj visa is granted, 100% of the total package price will be charged, regardless of the above.

##### DELAYS & CHANGES TO DATES

Due to the large number of pilgrims, delays and queues are expected in Saudi Arabia. Times that we have provided are tentative and delays may occur from time to time. You are requested to abide by the times appointed by your group leader, as that would override our times. Crown Travel UK Ltd reserves the right to change the departure date if necessary but will inform you of the changes made. Date changes are extremely rare and usually results from moon sighting, bad weather conditions, rescheduling times by the airlines, action by air traffic controllers, mechanical fault, or industrial actions, all of which are beyond our control, please note that package days advertised are subject to change due to moon sighting and Hijri dates changes. Crown Travel UK Limited is not be held responsible in any way for the loss or invalidity of connecting tickets/flights due to any delays beyond our control. It is your responsibility to ensure that your luggage weight is within the carrier's allowance; extra weight is chargeable by the airline and must be paid to them directly upon request. We are not responsible for freighting your baggage, and we do not provide credit facility. We are not responsible for any lost or damaged baggage. You must inform Mr. Burhan Shaikh in person if you decide to visit Jeddah or drop out of the group for any reason during the Hajj. Failure to do so could result in the cancellation of your contract with Crown Travel UK Ltd and you shall be responsible for completion of the remaining official paperwork as well as making your own way to the airport for departure as well as any changes occur.

##### ACCOMMODATION

All accommodation is shared and is of very good standard; star rating is according to the Saudi Ministry of Trade standards. Aziziyah accommodation is based on 4/5/6 pilgrims sharing a room. Our standard sharing options is based on 4 persons sharing a quad room; the fourth will be an additional bed/sofa bed which is provided by the hotels in Makkah & Madinah. The distances advertised are according to the calculations of relevant authorities in Saudi Arabia as shown in the official licenses. Please note that normal check in time at the hotels during hajj is 5pm on the day of arrival, we endeavor to have you rooms ready upon your arrival, but in case of early arrival or any delays due to hotel booking system, we must wait until the check in time to get into our rooms. Accommodation in Mina & Arafat is in the tents provided by the hajj ministry; please note that there will be no tents in Muzdalifah.

##### FOOD AND REFRESHMENTS

During the days of Hajj, breakfast, lunch and dinner will be provided daily by Ministry of Hajj. Due to hygiene issues all meals are prepared and delivered by an external caterer; meals will be packed and served in individual portions.

##### PRICE CHANGES

Crown Travel UK Ltd. reserves the right to increase its package prices without prior notice; however, if you have confirmed your booking with at least 70% of the package price or if you have already made your final payment, your price will be protected.

##### HEALTH

Health services are free as provided by the Saudi authorities, however if any passenger is on regular medication, he or she should consult his or her GP and inform us of any special requirements on the form. In case of death, the deceased is buried according to the regulations of Saudi Arabia and repatriation of the body is not possible. Any treatment should be carried out at nearby hospitals.

##### TRAVEL INSURANCE

We strongly recommend you take out Travel insurance for your peace of mind to protect you against any unforeseen circumstances.

##### OUR COMMITMENT

Crown Travel UK Limited with years of experience pledges to make your Hajj journey a success, Insha'Allah. In the event of any difficulty we will try our level best to remedy the situation as quickly as possible.

##### DISCLAIMER REGARDING AUDIO/VIDEO RECORDING OF PILGRIMS

During our trip photography, video and audio recording will occur. By joining our group, you consent to interview(s), photography, audio recording, video recording and its/their release, publication, exhibition or reproduction to be used for news, web casts, promotional purposes, telecasts, advertising, inclusion on web sites, or for any other purpose(s) that Crown Travel UK Ltd., its vendors, partners affiliates and/or representatives deems fit to use.

You release Crown Travel UK Ltd. Its officers and employees, and each and all persons involved from any liability connected with the taking, recording, digitizing, or publication of interviews, photographs, computer images, video and/or sound d\recordings. By joining our group, you waive all rights you may have to any claims for payments or royalties in connection with any exhibition, streaming web casting, televising, or other publication of these materials, regardless of the purpose or sponsoring of such exhibiting, broadcasting, web casting or other publication irrespective of whether a fee for admission or sponsoring is charged. You also waive any right to inspect or approve any photo, video, or audio recording taken by Crown Travel UK Ltd or the person or entity designated to do so Crown Travel UK Ltd. You have been fully informed of your consent, waiver of liability, and release before joining our group. Full terms and conditions are available on request.